



Figure 1. DECIDE: a model of the decision-making process.

1. D = define the problem.
2. E = establish the criteria.
3. C = consider all the alternatives.
4. I = identify the best alternative.
5. D = develop and implement a plan of action.
6. E = evaluate and monitor the solution and feedback when necessary.

To assist managers in making decisions, [Figure 2](#) is an application of the DECIDE model using a health care example.

